



# NEWS

## THE FRENCH LANGUAGE SERVICES COMMISSIONER ADDS AN “INVESTIGATIONS UNIT” SECTION TO ITS WEBSITE

**TORONTO, September 29, 2014** – The French Language Services Commissioner is launching a new source of information about the investigations conducted by the Office of the French Language Services Commissioner. In the “Investigations Unit” section of its website, the Commissioner’s Office will report on the government’s progress in delivering French-language services, provide information about the Office’s ongoing projects and follow up on cases involving systemic problems. These information bulletins will provide citizens, community members and government officials with a unique opportunity to learn about a wide range of subjects in every sphere of the Office’s activities.

“I am very proud to be able to offer a new platform for keeping the public informed of the work of the Commissioner’s Office. This effort reflects a commitment by our team to hold the government accountable and will serve as a communication vehicle to boost Francophones’ confidence in the work of their language ombudsman,” said the Commissioner.

With his publications, the Commissioner will report on the advances made since the establishment of the Commissioner’s Office in 2006 in a variety of fields, including justice, postsecondary education, immigration and health. While the Commissioner’s annual report provides an annual summary of his Office’s work, it does not present all the details on the scope of the work and the diversity of the complaints that the Office receives. Over the years, the Commissioner has observed cases in which the government has been unable to make progress or slow to respond or failed to comply with the requirements of the *French Language Services Act*. This project highlights these problems and will provide citizens with updates on these cases and areas.

*The Office of the French Language Services Commissioner reports directly to the Legislative Assembly of Ontario. Its principal mandate is to ensure compliance with the French Language Services Act in the delivery of government services.*

### LEARN MORE

You can view these articles at [flsontario.ca](http://flsontario.ca) in the "[Investigations Unit](#)" section.

*The Office of the French Language Services Commissioner works to ensure active, integrated delivery of French-language services in support of the development of the Francophone community and Ontarian society.*

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